**Known Issues**

1. **Mouse cursor is not visible when mouse is not connected to the computer.**

* Settings -> Ease of Access -> Mouse -> Turn on Mouse Keys to use the numeric keypad to move the mouse pointer.
* Press any numeric keypad key.
* Do not select *Only use Mouse Keys when Num Lock is on*. Mousegrid may not appear when this option is selected.

1. **Why scroll lock is not used for turning Aspiring Keyboard on and off?**

* Because scroll lock is still used by some applications – e.g. in Excel when scroll lock is turned on you can scroll down using up and down arrows, but when it’s of up and down arrows allow moving between selected cells.